



Certificate

B4B DOO

Južni bulevar 10, 11000 Beograd

This certificate confirms that the organisation above has been audited and that their effective

INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM

is in accordance with the requirements of the international standard

ISO/IEC 20000-1:2018

Scope & Applicability:

The Service Management System of B4B d.o.o. Beograd, in Belgrade Serbia, supporting the provision of support services for the SAP products and services to external clients from the company locations in Serbia

Certified locations: / organisational unit:

Južni bulevar 10, 11000 Beograd

Registration No: SMS-00086/0

Date of initial issue: 03.08.2020

Valid until: 03.08.2026

Vienna, 09.10.2023

DI (FH) Harald Erking CEO
CIS - Certification & Information Security Services GmbH



CIS delivers services in the area of system certification according to the requirements of the international standard ISO 17021 and is accredited by Accreditation Austria.