



Certificate

for

B4B DOO

Južni bulevar 10, 11000 Beograd, Serbia

Scope of application:

The Service Management System of B4B d.o.o. Beograd, in Belgrade Serbia, supporting the provision of support services for the SAP products and services to external clients from the company locations in Serbia



The validity of the CIS certificate will be maintained by annual surveillance audits and one recertification audit after three years.

This CIS Certificate confirms the application and further development of an effective

INFORMATION TECHNOLOGY - SERVICE MANAGEMENT SYSTEM

complying with the requirements of standard

ISO 20000-1:2018

Registration No.: SMS-00086/0

Date of initial issue: 03.08.2020

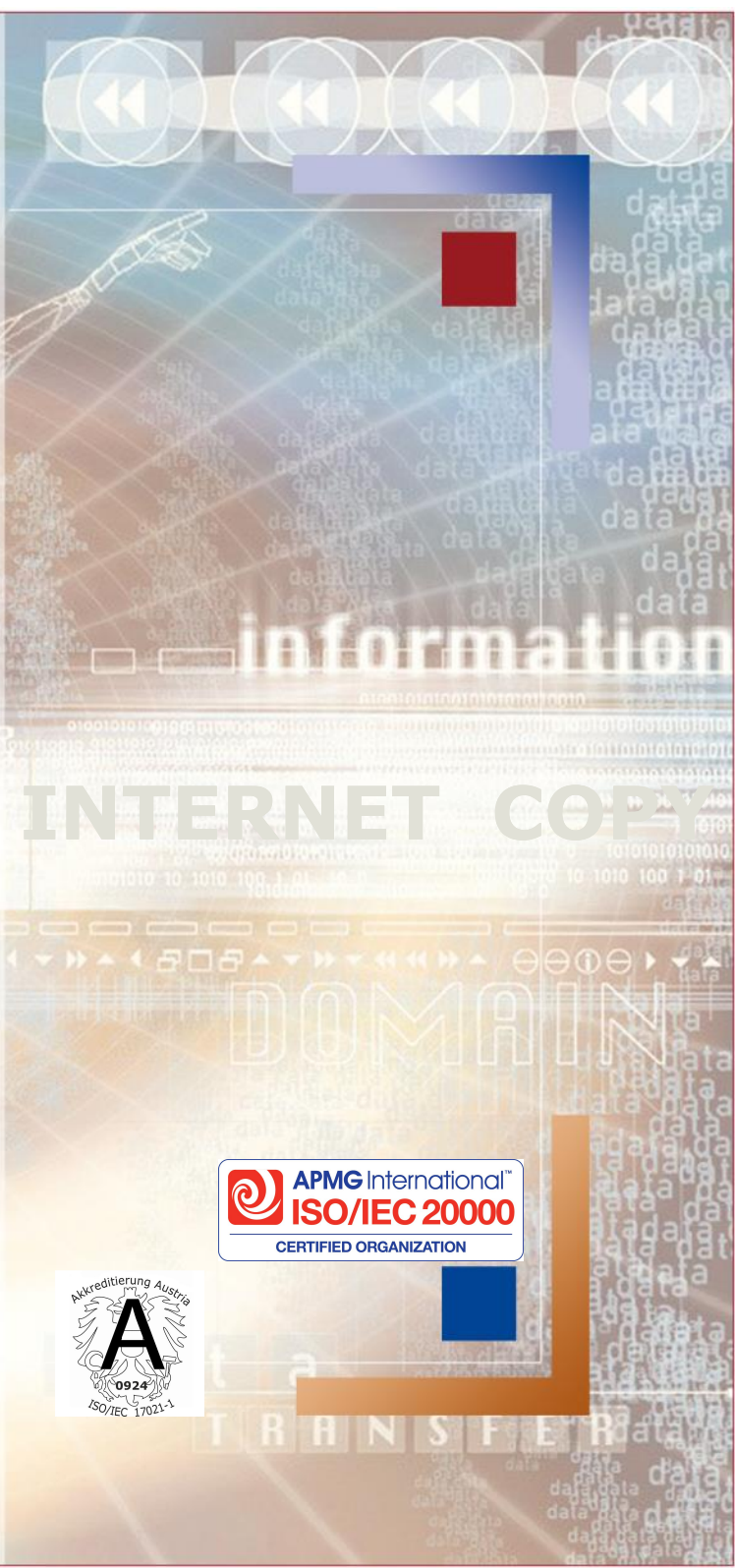
Valid until: 03.08.2023

Vienna, 03.08.2020

CIS – Certification & Information Security Services GmbH

Signature removed for security reasons

Erich Scheiber
General Manager



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